

Super Future Survey

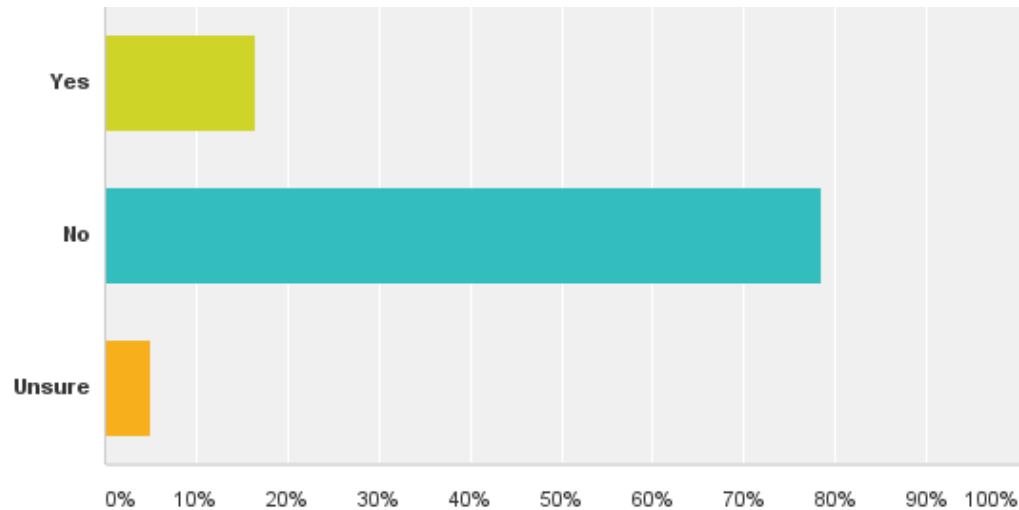


-  SUPER RATINGS
-  7 YRS PLATINUM PERFORMANCE 2009-2016
-  SUPER RATINGS PLATINUM 2016 CHOICE SUPER
-  SUPER RATINGS PLATINUM PENSION 2016
-  PENSION OF THE YEAR FINALIST 2016
-  PENSION OF THE YEAR FINALIST 2014
-  PENSION OF THE YEAR FINALIST 2013

club plus
SUPERANNUATION
YOUR CLUB FOR GOOD

Q1: Are you a member of Club Plus Super?

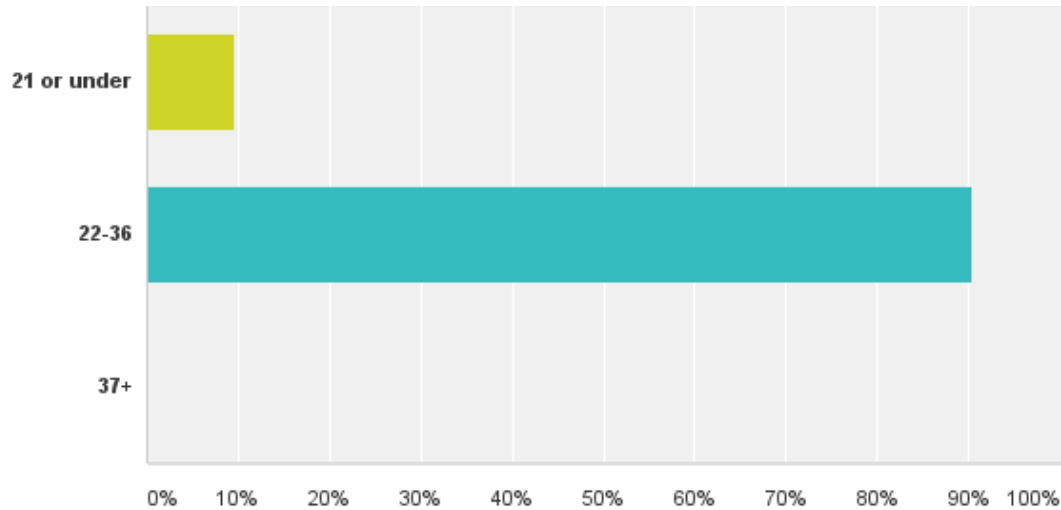
- Answered: 528 Skipped: 8



Answer Choices	Responses
Yes	16.48% 87
No	78.41% 414
Unsure	5.11% 27
Total	528

Q2: How old are you?

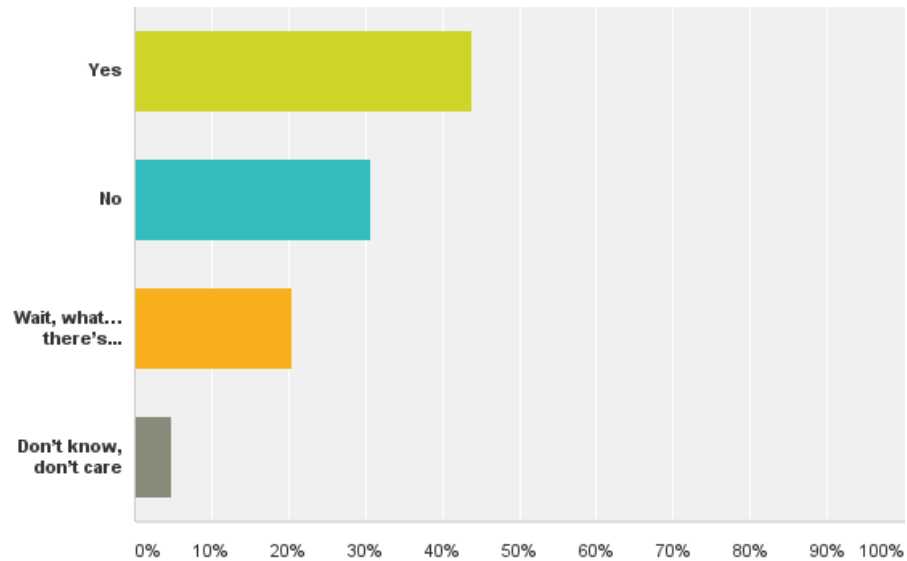
- Answered: 536 Skipped: 0



Answer Choices	Responses
21 or under	9.51% 51
22-36	90.49% 485
37+	0.00% 0
Total	536

Q3: Do you have insurance with your super fund?

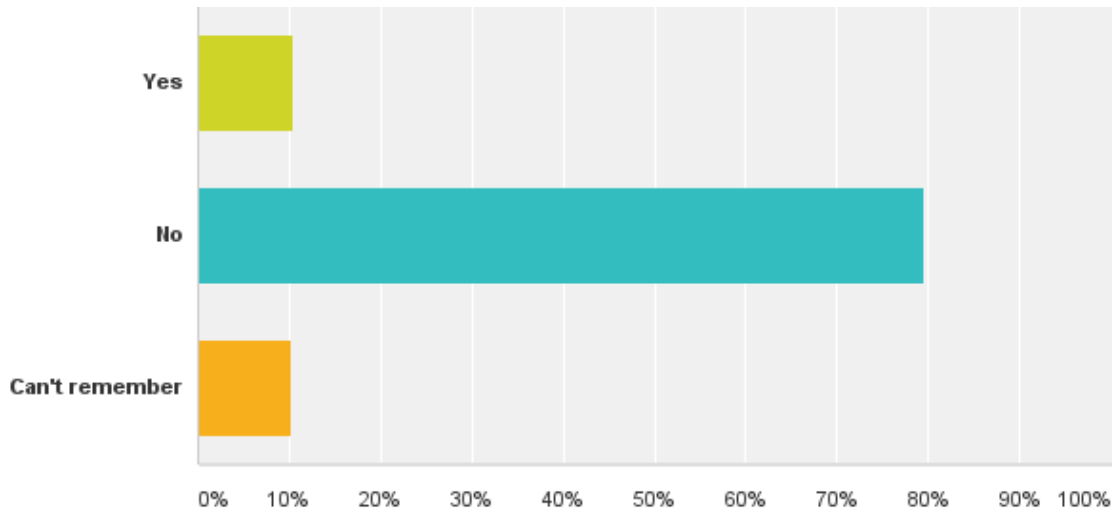
- Answered: 533 Skipped: 3



Answer Choices	Responses
Yes	43.90% 234
No	30.77% 164
Wait, what... there's insurance in super?	20.45% 109
Don't know, don't care	4.88% 26
Total	533

Q4: Were you taught about superannuation at school?

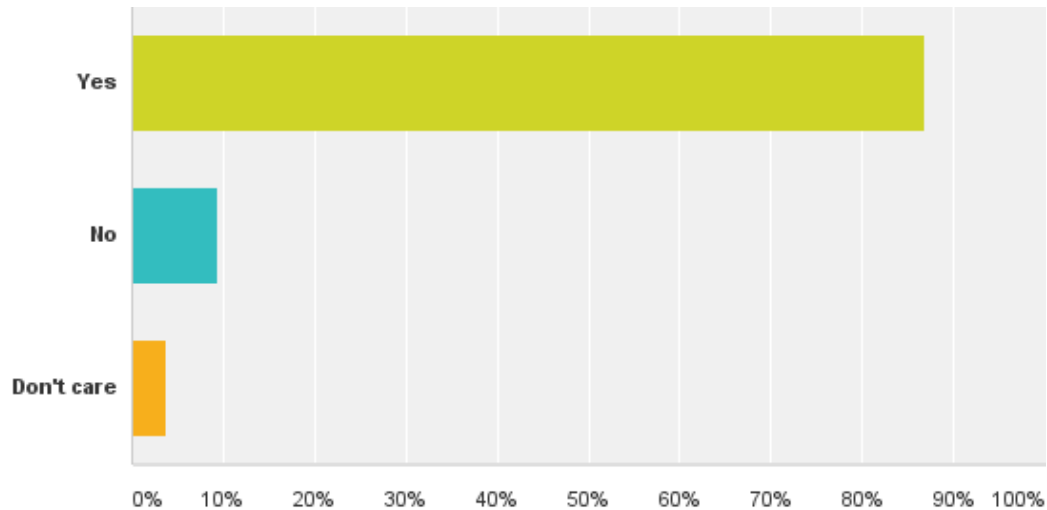
- Answered: 531 Skipped: 5



Answer Choices	Responses
Yes	10.36% 55
No	79.47% 422
Can't remember	10.17% 54
Total	531

Q5: Do you think superannuation should be taught at school?

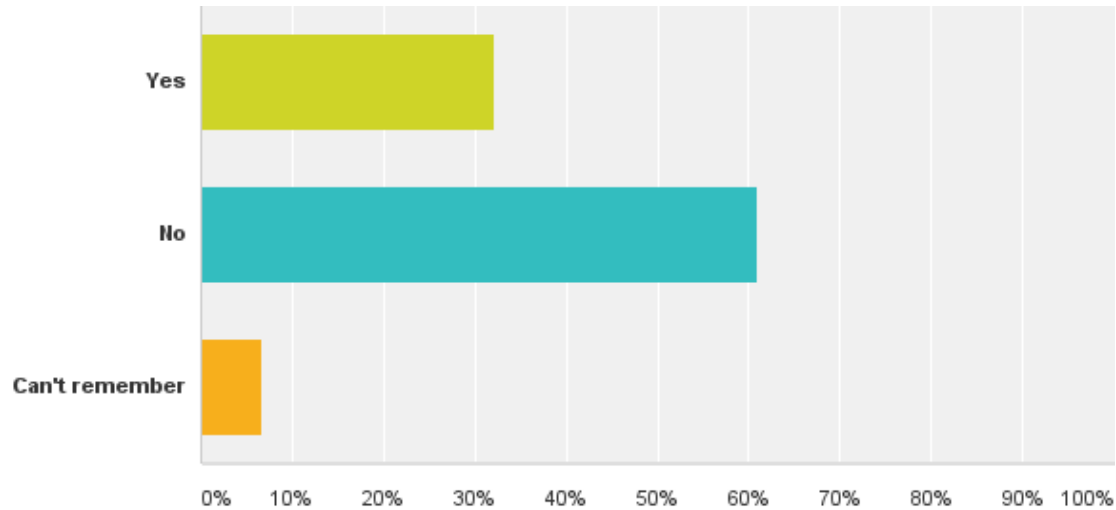
- Answered: 529 Skipped: 7



Answer Choices	Responses
Yes	86.77% 459
No	9.45% 50
Don't care	3.78% 20
Total	529

Q6: Did your parents teach you about superannuation?

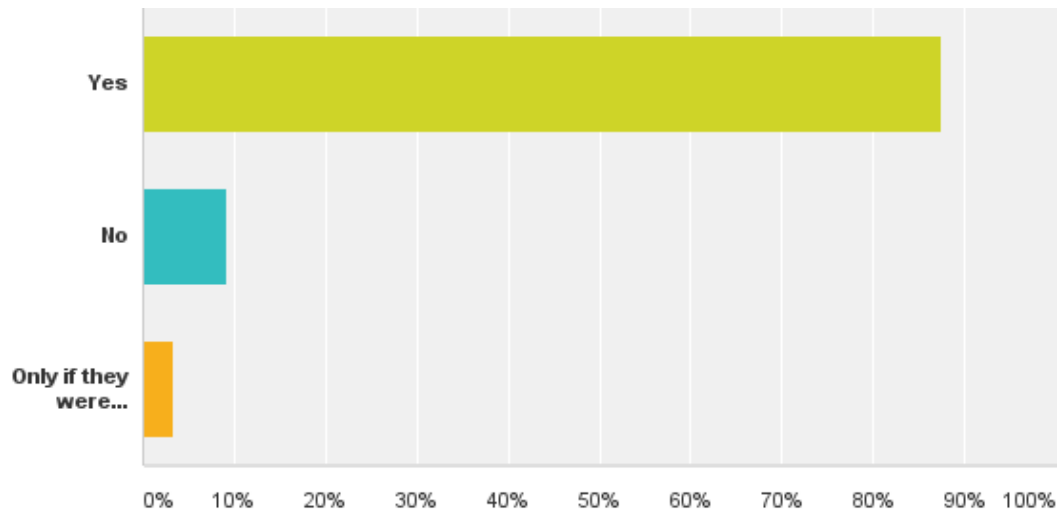
- Answered: 534 Skipped: 2



Answer Choices	Responses	
Yes	32.21%	172
No	61.05%	326
Can't remember	6.74%	36
Total		534

Q7: Would you teach your children about superannuation?

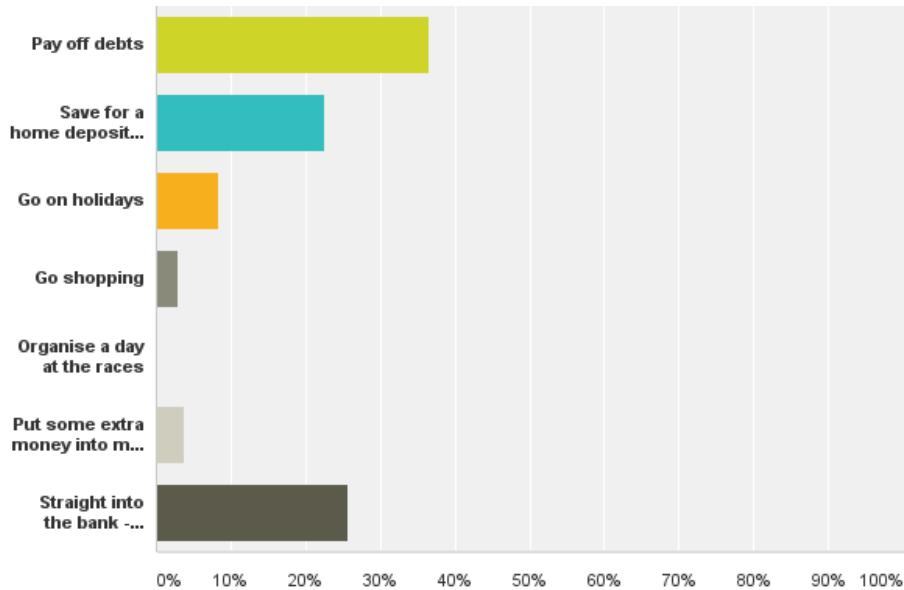
- Answered: 534 Skipped: 2



Answer Choices	Responses
Yes	87.45% 467
No	9.18% 49
Only if they were misbehaving	3.37% 18
Total	534

Q8: If you were given \$5,000 now, what would you do with it?

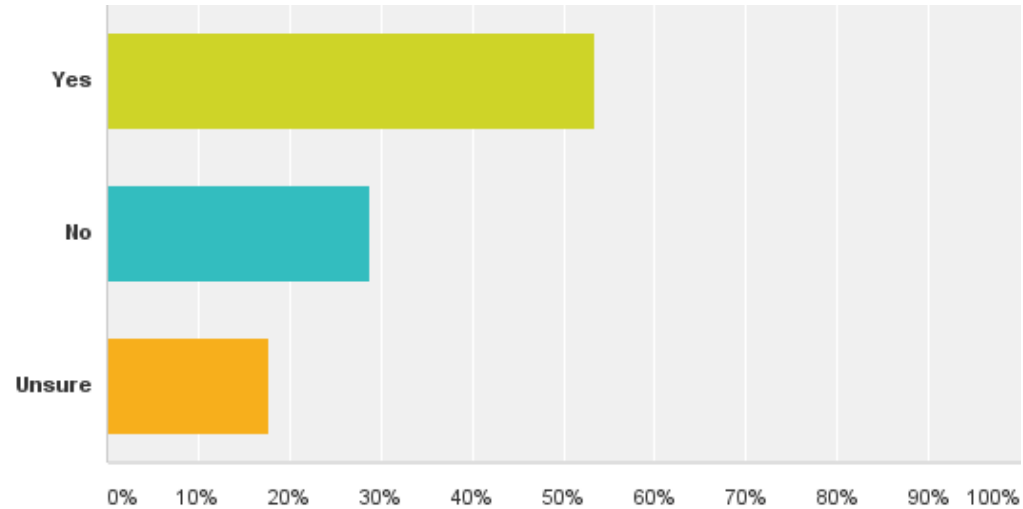
- Answered: 510 Skipped: 26



Answer Choices	Responses
Pay off debts	36.47% 186
Save for a home deposit, have you seen how expensive houses are!	22.55% 115
Go on holidays	8.43% 43
Go shopping	2.94% 15
Organise a day at the races	0.20% 1
Put some extra money into my super fund	3.73% 19
Straight into the bank - saving it for a rainy day!	25.69% 131
Total	510

Q9: Do you think first home buyers should be able to use their super funds for a home deposit?

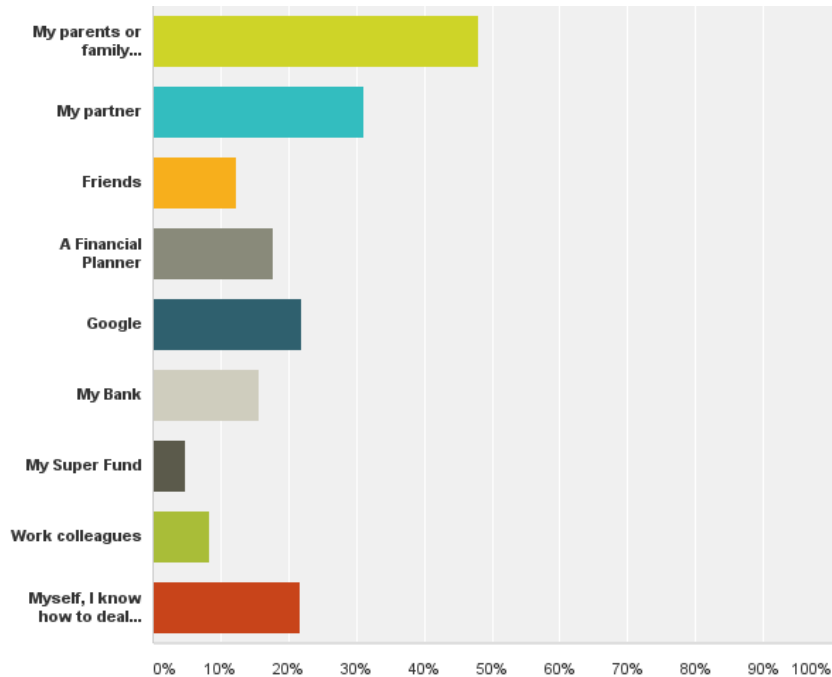
- Answered: 535 Skipped: 1



Answer Choices	Responses
Yes	53.46% 286
No	28.79% 154
Unsure	17.76% 95
Total	535

Q10: Who do you turn to most for information about your finances?

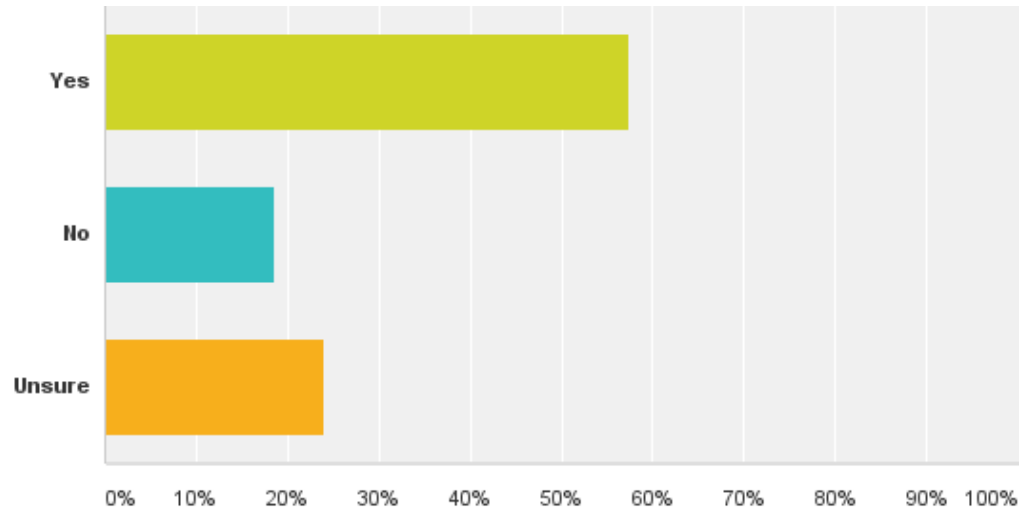
- Answered: 532 Skipped: 4



Answer Choices	Responses
My parents or family relatives	47.93% 255
My partner	31.02% 165
Friends	12.41% 66
A Financial Planner	17.67% 94
Google	21.99% 117
My Bank	15.60% 83
My Super Fund	4.70% 25
Work colleagues	8.27% 44
Myself, I know how to deal with my own finances	21.62% 115
Total Respondents: 532	

Q11: Do you think you are entitled to financial assistance from the Government (the Age Pension) when you are older and retired?

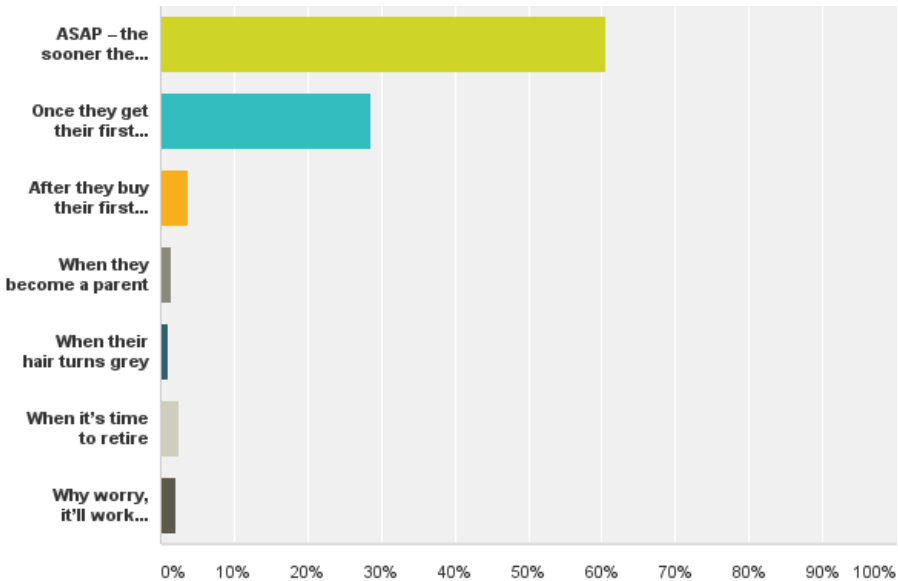
- Answered: 532 Skipped: 4



Answer Choices	Responses
Yes	57.33% 305
No	18.61% 99
Unsure	24.06% 128
Total	532

Q12: When do you think people should start to care about super or saving for their retirement?

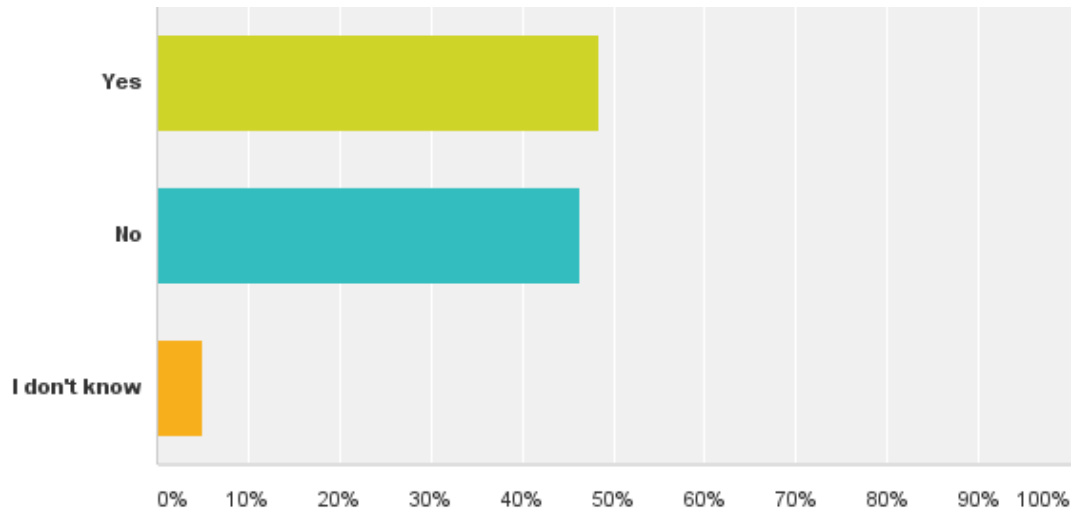
- Answered: 531 Skipped: 5



Answer Choices	Responses
ASAP – the sooner the better	60.45% 321
Once they get their first full time job	28.63% 152
After they buy their first property	3.77% 20
When they become a parent	1.51% 8
When their hair turns grey	1.13% 6
When it's time to retire	2.45% 13
Why worry, it'll work itself out	2.07% 11
Total	531

Q13: Did you choose the super fund you're currently in?

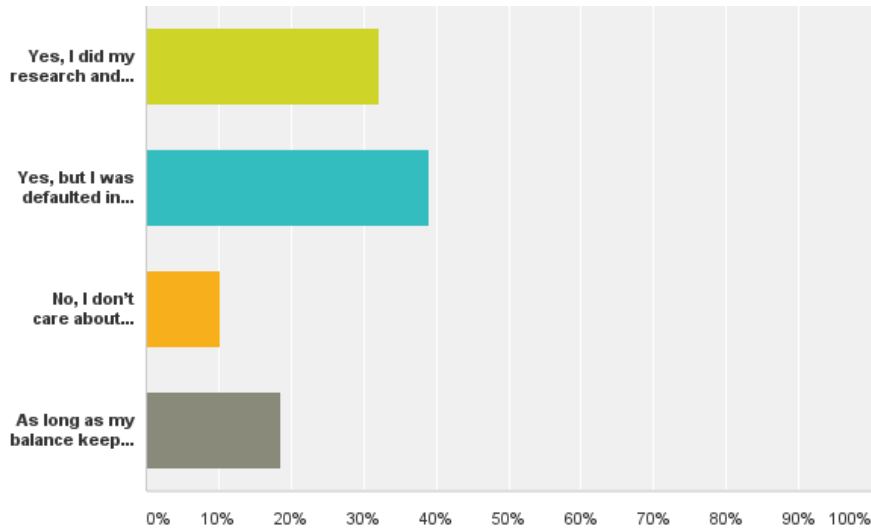
- Answered: 534 Skipped: 2



Answer Choices	Responses
Yes	48.50% 259
No	46.44% 248
I don't know	5.06% 27
Total	534

Q14: Do you care what super fund you're in?

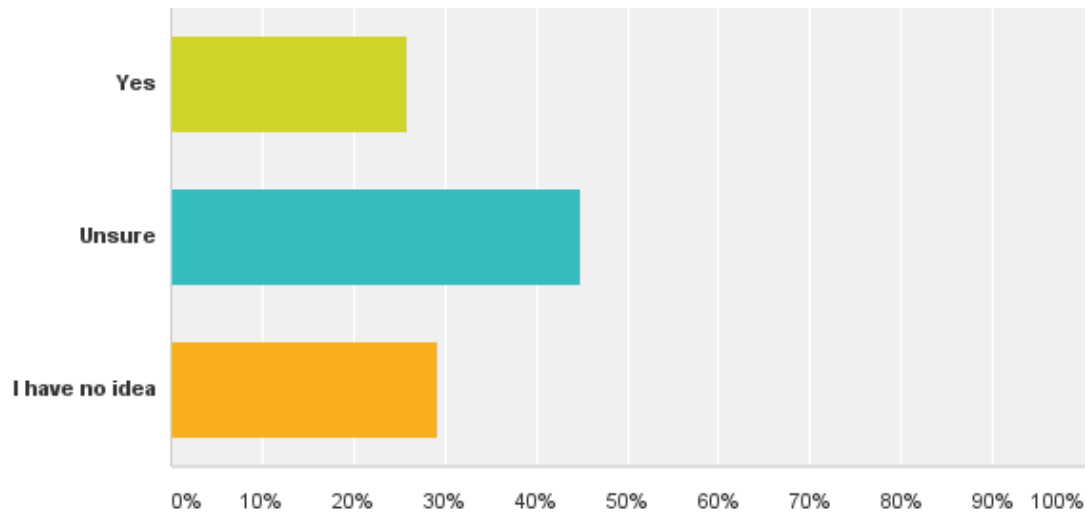
- Answered: 535 Skipped: 1



Answer Choices	Responses
Yes, I did my research and felt this fund was the best option for me	32.15% 172
Yes, but I was defaulted into my current fund by my employer, however it works for me	39.07% 209
No, I don't care about super at this time in my life	10.28% 55
As long as my balance keeps going up each year I'll be happy.	18.50% 99
Total	535

Q15: Are you aware of how much money you need in your super to retire comfortably?

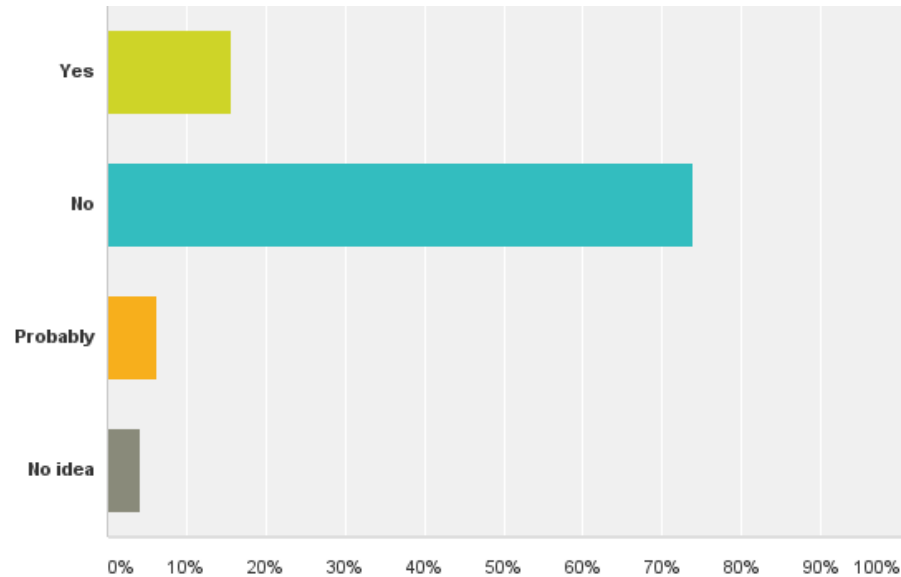
- Answered: 534 Skipped: 2



Answer Choices	Responses
Yes	25.84% 138
Unsure	44.94% 240
I have no idea	29.21% 156
Total	534

Q16: Do you have more than one super fund?

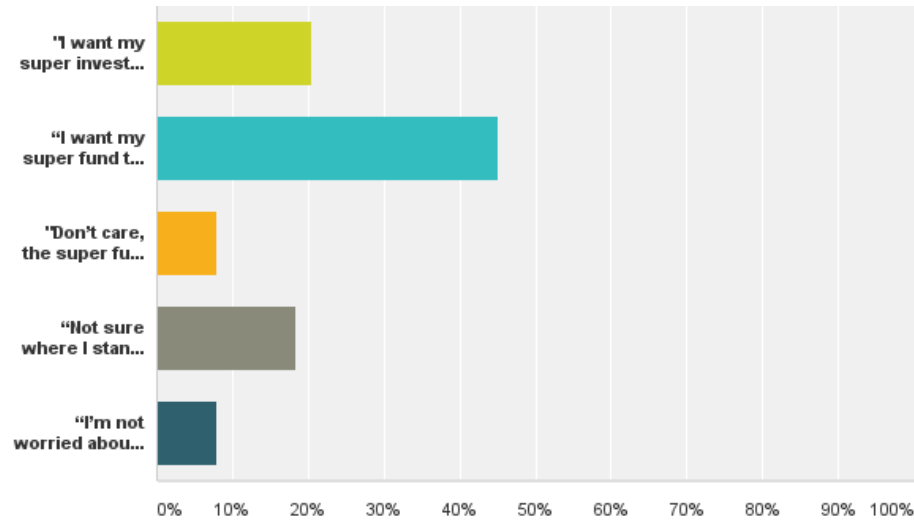
- Answered: 535 Skipped: 1



Answer Choices	Responses	
Yes	15.70%	84
No	73.83%	395
Probably	6.36%	34
No idea	4.11%	22
Total		535

Q17: Which statement best describes how you feel

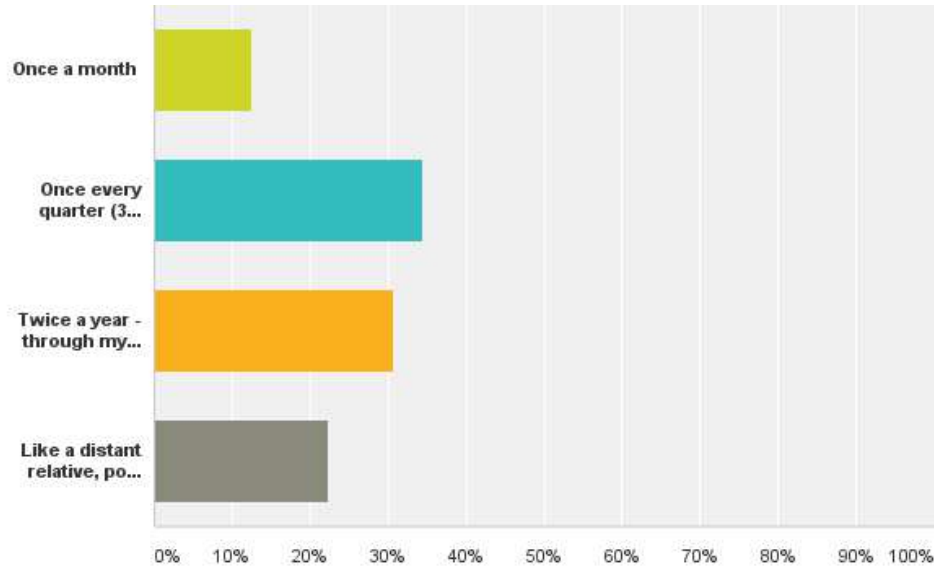
- Answered: 535 Skipped: 1



Answer Choices	Responses
"I want my super invested in a way that's best for the environment"	20.56% 110
"I want my super fund to get me the highest return and I don't care how they do it"	45.05% 241
"Don't care, the super fund can work all of this out"	8.04% 43
"Not sure where I stand yet"	18.32% 98
"I'm not worried about it yet. There's plenty of time"	8.04% 43
Total	535

Q18: How often do you hear from your super fund?

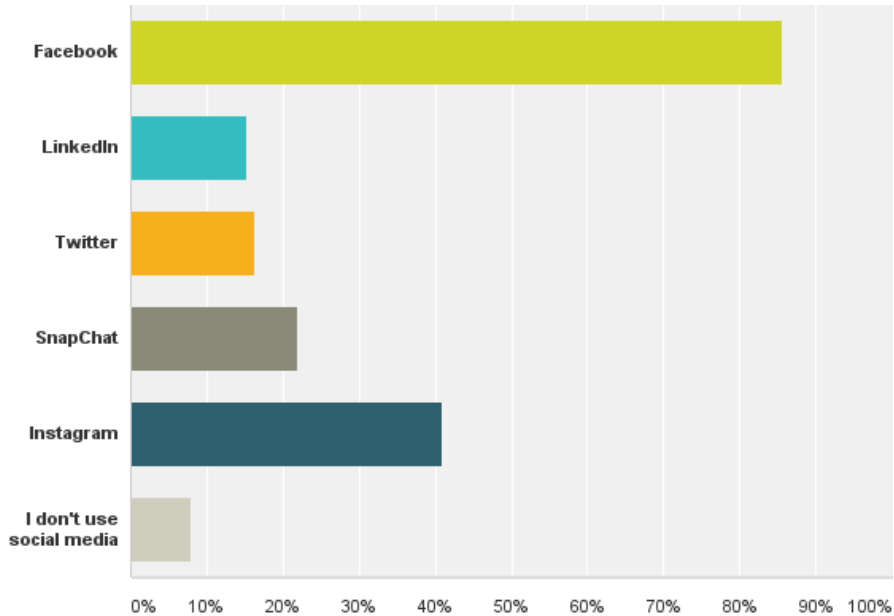
- Answered: 534 Skipped: 2



Answer Choices	Responses
Once a month	12.55% 67
Once every quarter (3 months)	34.46% 184
Twice a year - through my statements	30.71% 164
Like a distant relative, pops into my life every now and then	22.28% 119
Total	534

Q19: What social media platforms do you use most?

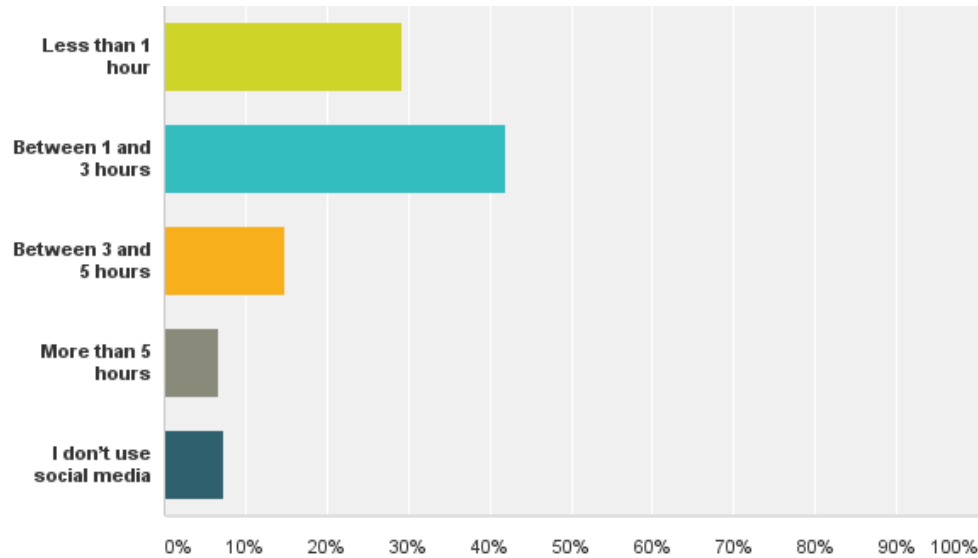
- Answered: 533 Skipped: 3



Answer Choices	Responses
Facebook	85.55% 456
LinkedIn	15.20% 81
Twitter	16.32% 87
SnapChat	21.95% 117
Instagram	40.90% 218
I don't use social media	7.88% 42
Total Respondents: 533	

Q20: How much time per day do you spend on social media?

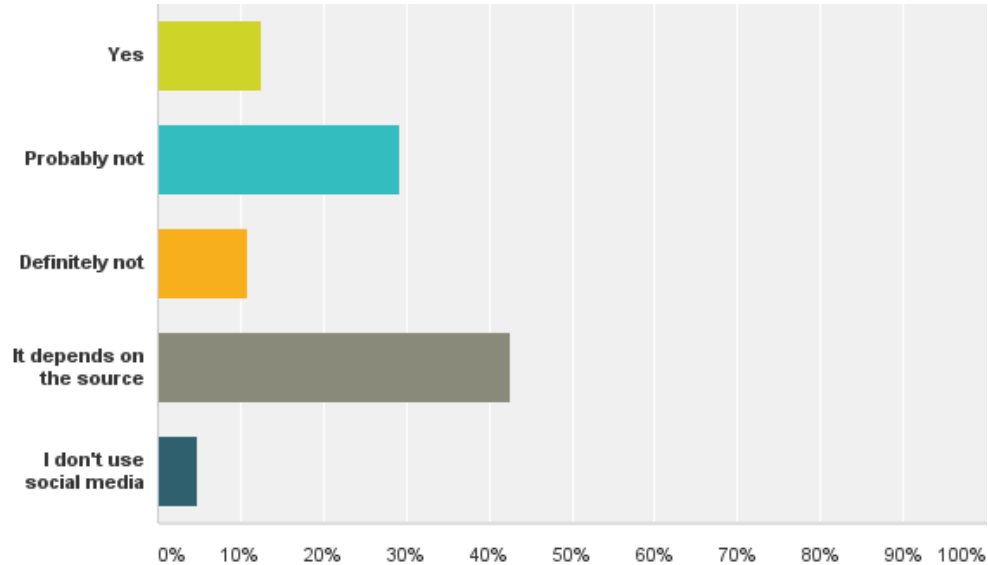
- Answered: 532 Skipped: 4



Answer Choices	Responses
Less than 1 hour	29.32% 156
Between 1 and 3 hours	41.92% 223
Between 3 and 5 hours	14.85% 79
More than 5 hours	6.58% 35
I don't use social media	7.33% 39
Total	532

Q21: Would you take advice about your super from something you read on social media?

- Answered: 532 Skipped: 4



Answer Choices	Responses	
Yes	12.55%	67
Probably not	29.21%	156
Definitely not	10.86%	58
It depends on the source	42.51%	227
I don't use social media	4.87%	26
Total		534